

# Portola's Commitment to Access and Education:

## Portola Access Navigator (PAN)

### VIRTUAL EDUCATION ON DEMAND



Attend virtual education programs on a variety of topics including billing, coding and reimbursement for Portola products.

### HEALTH INFORMATION MANAGEMENT EDUCATION



Meet with our institutional reimbursement experts for health information management education.

### REIMBURSEMENT SUPPORT



Our specialists are available to answer questions regarding reimbursement, payer policies, coverage determinations and how to obtain necessary forms for authorizations and/or appeals.

### CODING AND BILLING INFORMATION



Learn more about on-label billing and coding by site of care, claims submission requirements, and tips for submission of claims with identification of new technology add-on payment (NTAP).

### RESOURCES TO SUPPORT YOUR INSTITUTION



The PAN program offers resources to support appropriate access, including a billing and coding guide, reimbursement roadmap, and a NTAP education flashcard.

### REQUEST SUPPORT

**1-(866)-263-3992**

**Email:** [access@portola.com](mailto:access@portola.com)

**Website:** [www.portolaaccess.com](http://www.portolaaccess.com) (future)